

04 | Case Study

Remotisation strategy in mining contracts

Business opportunity

Our client's Vice President of Mining decided to engage Vantaz for a review of the processes and organisational structure of large contracts, to identify opportunities and goals for remotisation, to do the detailed design of remotisation, to identify benefits and to accompany the early implementation process.

Solution

Vantaz, through simple engineering, identified functions and processes delivered in operation with potential for remotisation:

- › Identification of operational factors specific to each contract.
- › Stakeholder identification/monitoring.
- › Communication of the remotisation message and strategies.
- › Establishment of the sense of urgency.
- › Introduction to the new working model (learning process).
- › Monitoring and control of the learning process.
- › Acquisition of minimum remotisation infrastructure.
- › Identification of step to operation.

Results

- › Identification of activities per role to be remoted for each contract, including workflows, segregation of duties and contract conditions (staffing, organisational structure, infrastructure).
- › Simulation training on a concrete case in a contract with a significant mining company.
- › Reporting of pilot remotisation results, including key success factors/risks of the strategy and mitigation plan.

